

JOHN S. DOWD

CAREER DESCRIPTION

CAREER SUMMARY

For over 25 years, John Dowd has helped organizations to improve.

He has taught and consulted to organizations in North America, Europe, Asia, Australia and South America.

He has worked both as a company consultant and operated his own consulting business.

“A Deming Study Group must study under a Master. You could get John Dowd”

W. E. Deming to the newly formed Seattle Deming Study Group

“John Dowd is one of the smartest people I know. He had a profound effect on our company.”

Steve Johnson,
CEO, Komag, Inc.

CONSULTING

Continuous Improvement
Organizational Assessment
Applied Statistics

EDUCATION

Principles of Continuous Improvement
Application of Statistical and Scientific Methods
Principles of Large Scale Organizational Change

WRITING AND PUBLISHING

Strategic Thinking
Organizational Change
Large Scale Survey Reports

AREAS OF EXPERTISE

Strategic Thinking and Planning
Large Scale Project Management
Applied Statistical Methods
Program Evaluation Research
Survey Research
Curriculum Design
Team Building & Facilitation

EDUCATION

BA Northeastern University, Boston, Mass.
MSW Boston College, Boston, Mass.

**TEACHING
EXPERTISE**

Statistical Process Control
Process Improvement
Strategic Planning
Designed Experiments
Survey Research Methods
Program Evaluation
System Change
Planning
Implementation
Organizational Change
Deming's Theory
Philosophy of Science
Team Building
Meeting Facilitation
Communications
Presentation Training

"John Dowd is a very quick study, and rarely off the mark."

Martin Lundie,
Piclolith CFO.

SPECIFICS...

INDUSTRIES

Electronics
Healthcare
Semi Conductor
Textile
Paper
Refining and Chemical
U. S. Defense Department
Responsibilities included developing a continuous improvement plan, training curriculum, managerial education and coaching and statistical consulting.

PARTIAL LIST OF CLIENTS

Electronics
Komag, Inc
Read Rite, Inc.
Galaxy Power
Memorex Corporation

Healthcare
Hospital Corporation of America
Quorum Health Resources
Park Nicollet -Methodist Hosp.
Wilcox Hospital

Semi-conductor
Intel
KLA

Textile
Albany International
Cranston Print Works

Paper
Nashua Corporation
S. D. Warren

Refining/
Chevron

Chemical
Shipley Chemical
Pittsburg Paint

Other
U. S. Department of Defense

NETWORK CONSULTING

Helped found
British Deming Association
Bay Area Deming Users' Group
Seattle Area Deming Users' Group

Worked with
Conway Quality
Joiner Associates
French Deming Association
U. S. Navy Deming Study Group
NASA Deming Study Group

John S. Dowd

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Published in:

Asia Times
Bangkok Post
Quality Progress
American Statistician
Boston Globe
Journal of Quality
Technology
Psychological
Bulletin
MANS Foundation

*. I have no hesitation
whatsoever in
recommending John
for whatever situation
he may deem himself
qualified.*

LLOYD S. NELSON, PHD,
FELLOW, ASA, ASQ,

NOTABLE ACHIEVEMENTS

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Designed and delivered sequenced companywide
Continuous Improvement curriculum for a major
Healthcare company

Totally reorganized a corporate Employee
Performance Evaluation System

Directed and Reported on the Program Evaluation of
over 175 agencies holding contracts with the
Mass. Department of Mental Health

Designed and taught dozens of private and
Public seminars

Designed Personnel Information System and Client
Tracking System at Mass. Dept. of Mental Health

Weblog for Statistical and Scientific Thinking
www.jsdstat.com/Statblog

CONFERENCE PRESENTATIONS

Initial Conference on Demonstration Project "Using Industrial
Techniques in Healthcare Quality Improvement"
Quorum Healthcare National Conference, Cambridge Mass.
Second Annual Forum on Improving Quality in Healthcare
Massachusetts Nurses Association Quality Improvement Conf.
American Statistical Association Annual Conference (2)
Australia for Quality Annual Conference
Quality Conference of British National Healthcare System
American Electronic Association Executive Conference
American Electronic Association Leadership Conference
Memorex Corporation Annual Executive Conference
Albany International Annual Executive Conference
William G. Hunter Annual Statistical Conference
Deming Seminar for Statisticians
Conferencia Industriais, Rio de Janeiro Brazil
Technical Association of the Pulp & Paper Industry

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